



## Regional Meetings – May/June 2019

### Agenda

- 10.00**      **Arrival and Refreshments**
- 10.30      Welcome and Introductions
- 10.40      Chairman's Report
- Reports /Updates – Lotteries Council, Gambling Commission, CAP, Gambleaware, Economic Crime Plan
- 11.00      Discussion on items from Chairman's Report
- 11.30      Problem Gambling – the case being mounted against scratchcards?
- 12.00      Data-less single tickets, ticket printing machines, innovation in retail. Tell us what you're doing?
- 12.25      Let's look at canvassing agency standards – improving or not?
- 12.45**      **Lunch & Networking**
- 13.45      Your HLA – Training needs, HLA to establish training for all level of lottery staff – what things do you need your staff (or bosses) to know?
- 14.30      Good ideas discussion/Open Forum: Please prepare one good idea to share!
- 14.50      Any other Business
- 15.00**      **Close**